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Pic2Go ASIA Plc

REFUND POLICY

EFFECTIVE DATE: 4TH SEPTEMBER 2024

WOWSA-ASCA OPEN WATER SWIMMING COACHES CERTIFICATION COURSE

At Pic2Go ASIA, our principals do not provide cash refunds. However, we are committed to ensuring customer satisfaction. Instead of cash refunds, we offer the following alternatives:

- 1. Credit Towards Future Services:** Customers can receive a credit equivalent to the amount paid, which can be applied towards any of our future services or events.
- 2. Transfer of Enrolment:** If you cannot attend the event or course, you may transfer your enrolment to another individual at no additional cost, provided you notify us at least fourteen (14) days before the event.
- 3. Service or Product Exchange:** Customers may exchange their purchased service or product for another of equal or lesser value within fourteen (14) days from the date of purchase, with each exchange evaluated separately.

For more detailed information or specific inquiries, please get in touch with our HUB customer service team.

- Email: email_get-in-touch | gite@gmail.com
- WhatsApp: message | +60132231020

Our policy is designed to support you in the event of unforeseen circumstances that prevent your participation, and we are dedicated to providing full assistance.

Specific Refund Policy on Instalment Payment Plan

Item: WOWSA-ASCA OWS COACHES CERTIFICATION COURSE

1.1. To secure their spot in the course, all participants must complete the online registration form and submit payment in full or through our instalment plan.

Instalment Plan:

- 1st Payment: RM 530.00 for Malaysians and USD 53.00 for Non-Malaysians
- Due: Upon Registration

Note: This payment is non-refundable.

- 2nd Payment: RM 530.00 for Malaysians and USD 53.00 for Non-Malaysians
- Due: By 7th October 2024 via payment link sent through email

Note: Transfer to credit towards future services if unable to continue.



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